Dormant affiliate accounts

Overview

Following extended periods of affiliate account inactivity, we review accounts while marking them as dormant.

Dormant account behavior

Dormant accounts have the following properties:

1. Affiliates can log in to the 2Checkout Affiliate Control Panel.
2. The buy links they generated continue to work.
3. Their partner relationships are still active.
4. They won’t receive any accounting emails while their account is marked as dormant.
5. While their account is dormant, they see a notification in the 2Checkout Affiliate Control Panel informing them about the account being under review.

As soon as we finish reviewing an affiliate account’s activity, we remove the dormant status and inform the affiliates whether they need to take any further action.